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Chepstow Tourist Information Centre

Address:

Bridge Street
Chepstow
Monmouthshire
NP16 5EY

Contact Telephone:

01291 623772



Tourist Information Centre Entrance

What3Words:

- Main building entrance – reeling.lipstick.blanking

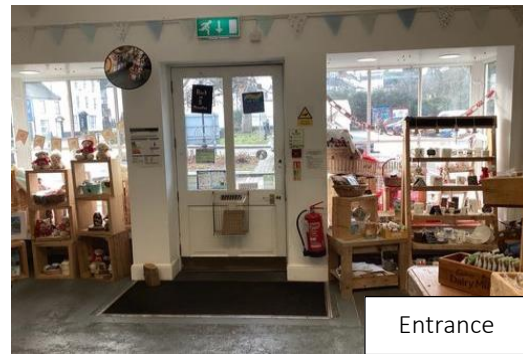
Chepstow Tourist Information Centre is located within the Castle Car Park. The Tourist Information Centre is single storey with a tearoom leading through.



On site assistance can be provided by Tourist Information Centre Staff



Carpark



Entrance

Opening Times:

Monday	10:30 am–12:30 pm, 1–4 pm
Tuesday	10:30 am–12:30 pm, 1–4 pm
Wednesday	10:30 am–12:30 pm, 1–4 pm
Thursday	10:30 am–12:30 pm, 1–4 pm
Friday	10:30 am–12:30 pm, 1–4 pm
Saturday	10:30 am–12:30 pm, 1–4 pm
Sunday	Closed

Local Transport Links:



Nearest Bus Stop: National Express calls in Chepstow Bus Station.
Chepstow Bus Station is 0.4 miles away from the Tourist Information Centre.



Parking:

The Castle Dell Car Park is positioned within the same location as Chepstow Tourist Information Centre.

- Castle Dell – Long Stay Pay and Display.
- Accessible bays are provided.
- Blue Badge holders have free parking displaying a valid blue badge.
- The Tourist Information Centre is situated within the car park grounds.
- Pay and display Car Parks operate Monday to Sunday 8am to 6am including Bank Holidays.



Carpark



Carpark



Drop off:

- The town centre is 5 mins walk downhill to the information office.
- Coaches are encouraged to alight in the town.
- Coaches can collect passengers from the car park at the end of day which is situated outside of the Tourist Information Office.

Further information regarding transport to Chepstow can be found here:

<https://www.monmouthshire.gov.uk/buses-trains/bus-timetables-2/>



Pedestrian Routes:

- The pathway leading up to the Tourist Information Office (TIC) narrows significantly to 762mm on Bridge Street.

Entrances:

- The main entrance door width is 1014mm.
- This entrance is right side hung and manual.
- The threshold is level flush.
- The door control is at a height of 771mm from floor level.



Reception:

- The reception desk is at one height only, a lowered section is not provided.
- An induction loop is not provided.





Main Routes:

- Main routes are mostly of sufficient width for wheelchair users.
- The route to the cafe area has a width of 1048mm.



Route to Café Area



Route to Reception



General WC Facilities:

- General WC facilities are not available within these premises, there are public toilets next door to the Tourist Information Centre, which visitors can use.



Accessible WC Facilities:

- An accessible WC facility is not provided at these premises, visitors are directed to the public accessible toilets next door to the Tourist Information Centre, which visitors can use.

Lighting:

- The lighting is adequate, and all areas are lit well.



Reception Lighting



Cafeteria Lighting

Services and Facilities:



- Leaflets are not provided in alternative accessible formats.
- Menus are not provided in alternative accessible formats.



Café Area:

- The tables used are cable drums.
- Menus are not provided in an accessible format within the cafe area.
- The fireplace hearth is not contrasted to the floor, visitors to be mindful of this area.



Acoustics:

- No unexpected noises are provided within the Tourist Information Centre.

Glazing:

- Glazing is provided in the café area.
- Glazing features manifestations to the lower half.

Further information:

- There is an audible alarm system.
- A visual system/flashing beacon is not provided.