

# Abergavenny Tourist Information Centre

## Address:

The Town Hall  
61 Cross Street  
Abergavenny  
NP7 5EH

## Contact Telephone:

01873 853254



Tourist Information Centre

## What3Words:

- Tourist Information Centre Entrance: awards.fortified.skis

**Abergavenny Tourist Information Centre** is located within the ground floor of the Town Hall, on Cross Street. It shares a level entrance with the Borough Theatre Box Office.



Market Hall



Theatre Box Office and TIC

## Opening Times:

- Monday - Saturday: 10:00 – 16:00
- Closed Sundays



On site assistance can be provided by Tourist Information Centre staff.



## Local Transport Links:

Bus Stops are available along Lion Street, within 0.1 miles of the main entrance and along the A40, within 0.2 miles of the main entrance.

**Abergavenny Bus Station** is 0.3 miles away.

Information about Abergavenny bus station can be found here:

<https://www.visitmonmouthshire.com/information/product-catch-all/abergavenny-bus-station-p1503191>

**Abergavenny Train Station** is 0.6 miles away.

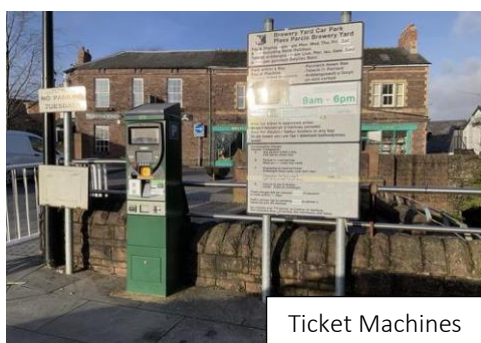
Information about Abergavenny Train station and travel routes can be found here:

<https://tfw.wales/places/stations/abergavenny>



**The Brewery Car Park** is positioned behind the Borough Theatre building, which vehicles can enter through Lion Street.

- This car park is paid, for a maximum of 2 hours.
- Accessible bays are provided.
- Blue Badge holders have free parking in any bay.
- The route towards the theatre along Market Street is sloped, and in excess of 50m from the main entrance.



**Bus Station Car Park** offers long term stay and is access by the A40.

- Accessible bays are provided.
- Blue Badge holders have free parking in any bay.

Further information regarding transport to Abergavenny can be found here:

<https://www.visitabergavenny.co.uk/directions/getting-here/>



**Drop off** can be requested; however, Cross Street is closed to vehicle access between 10:00 and 16:00.

On-Street accessible parking bays are provided on Cross Street, dropped kerbs are not directly available to the pedestrian pathway.

## Pedestrian Routes:

- Cross Street features pedestrian pathways with widths greater than 1200mm. A slight incline is along this route.
- If approaching from Market Street, pathways narrow to 880mm.
- Although new vehicle access to Cross Street is prevented between 10:00 – 16:00, vehicles may leave via Market Street. Pedestrians using the road should beware of potential oncoming traffic.



## Entrances:

- The Tourist Information Centre entrance features a powered door, with a width greater than 800mm when open.
- The push control is to the right of the door, at a height no greater than 1000mm.



## Reception:

- The Box Office reception featured a counter approximately 1041mm from ground floor level.
- No induction loop system is available.







### General WC Facilities:

- General WC facilities are available behind the Market Hall.
- Hand washing facilities are sensor operated.
- A single step is provided to the General WC entrances.
- The WC facilities can be located with these What3Words:
  - Female Facility: blasted.sunbeam.shepherdess
  - Male Facility: offers.magazines.grades



WC Facilities



WC Facilities



### Accessible WC Facilities:

- An accessible WC facility is provided behind the Market Hall.
- A ramped surface leads towards the Accessible WC.
- The compartment is approximately 2196mm by 1500mm.
- The direction of transfer onto the toilet is from the right.
- A cord alarm system is available.
- A RADAR key system is required to gain access.
- The Accessible WC can be located with these What3Words:
  - dunk.engrossed.takeover



Accessible WC Facility



Accessible WC Facility

### Lighting:

- Lighting levels are good within the Tourist Information Centre with no low levels of lighting.



### Services and Facilities:

- Theatre style seating with armrests is provided within the shared Tourist Information Centre/Box Office space.



### Acoustics:

- No unexpected noises are provided to the Tourist Information Centre.

### Further information:

- The fire alarm system features flashing beacons.
- Emergency evacuation procedures for disabled visitors are provided.